

## SonicWall NetExtender Release Notes

These release notes provide information about the SonicWall SonicWall NetExtender (SMA) release.

### Versions:

- [Version 10.2.322/10.2.835](#)

## Version 10.2.322/10.2.835

January 2022

### About NetExtender

NetExtender is a transparent software application for Windows and Linux users that enables remote users to securely connect to a network accessed through a SonicWall appliance. With NetExtender, remote users can securely run any application on the remote network. Users can upload and download files, mount network drives, and access resources as if they were on the local network. The NetExtender connection uses a Point-to-Point Protocol (PPP) connection.

This release supports all the features and contains all the resolved issues found in previous NetExtender releases. For more information, see the previous release notes, available on MySonicWall at: <https://mysonicwall.com>.

### Compatibility and Installation Notes

- Most popular browsers are supported, but Google Chrome is preferred for the real-time graphics display on the Dashboard.
- A [MySonicWall](#) account is required.

### Supported Platforms

#### NetExtender Client Versions

The following is a list of NetExtender client versions in this release.

Version	Description
10.2.322	NetExtender for Windows 11
10.2.322	NetExtender for Windows 10
10.2.835	NetExtender for 32-Bit Linux TGZ
10.2.835	NetExtender for 64-Bit Linux TGZ
10.2.835	NetExtender for 32-Bit Linux RPM
10.2.835	NetExtender for 64-Bit Linux RPM

### Supported Client Platforms

NetExtender 10.2.322 is supported on computers running the following Windows version:

- Windows 11.
- Windows 10.

NetExtender 10.2.835 is supported on computers running the following Linux versions:

- Ubuntu 20.x and higher
- Red Hat Enterprise Linux 8.x and higher
- CentOS 8.x and higher

**NOTE:** Always on VPN and SND are available with NetExtender for Windows, but not with NetExtender for Linux.

## Supported SonicWall Appliances

SonicWall appliances receive NetExtender connections from remote clients. The following appliances are supported:

- SonicWall firewalls running SonicOS or SonicOSX 7.0.0 and higher, including the following platforms:
  - TZ270, TZ270W, TZ370, TZ370W, TZ470, TZ470W running SonicOS 7
  - TZ570, TZ570W, TZ570P, TZ670 running SonicOS 7
  - NSa 2700, NSa 3700 running SonicOS 7
  - NSv 270, NSv 470, and NSv 870 running SonicOS or SonicOSX 7
  - NSsp 15700 running SonicOSX 7

- SonicWall firewalls running SonicOS 6.5.4.7 and higher, including the NSa, TZ, SOHO, and SuperMassive series platforms:
  - TZ300, TZ300W, TZ300P, TZ350, TZ350W, TZ400, TZ400W, TZ500, TZ500W, TZ600, TZ600P
  - NSa 2600, 3600, 4600, 5600, 6600
  - NSa 2650, 3650, 4650, 5650, 6650, 9250, 9450, 9650
  - SOHO W, SOHO 250, SOHO 250W
  - SuperMassive 9200, 9400, 9600
- SonicWall virtual firewalls running all releases of SonicOS 6.5.4.4v, including the following NSv series platforms:
  - NSv 10, 25, 50, 100, 200, 300, 400, 800, 1600
- Secure Mobile Access (SMA) 100 Series appliances running SMA 10.2.1 or higher:
  - SMA 200, SMA 210, SMA 400, SMA 410
  - SMA 500v for ESXi (on ESXi 5.0 and higher)
  - SMA 500v for Hyper-V (on Hyper-V 2016 and 2019)
  - SMA 500v for AWS
  - SMA 500v for Azure
  - SMA 500v for KVM

## Supported Firewall Firmware Version

- GEN 6/6.5 – 6.4.5.9-92n
- GEN 7 – 7.0.1-5030

## Supported Firmware SMA Version

- SMA 100 10.2.1.4-31sv

① **NOTE:** SonicWall recommends to use the latest NetExtender version with the latest version of SMA 100 Series firmware for optimal performance.

## Additional References

SMA-3428

# Known Issues

Issue ID	Issue Description
SMA-3415	Net Extender fails to reconnect when Network adapter is switched in Linux.

## SonicWall Support

Technical support is available to customers who have purchased SonicWall products with a valid maintenance contract.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. To access the Support Portal, go to <https://www.sonicwall.com/support>.

The Support Portal enables you to:

- View knowledge base articles and technical documentation
- View and participate in the Community forum discussions at <https://community.sonicwall.com/technology-and-support>.
- View video tutorials
- Access <https://mysonicwall.com>
- Learn about SonicWall professional services
- Review SonicWall Support services and warranty information
- Register for training and certification
- Request technical support or customer service

To contact SonicWall Support, visit <https://www.sonicwall.com/support/contact-support>.

# About This Document

① | **NOTE:** A NOTE icon indicates supporting information.

① | **IMPORTANT:** An IMPORTANT icon indicates supporting information.

① | **TIP:** A TIP icon indicates helpful information.

⚠ | **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.

⚠ | **WARNING:** A WARNING icon indicates a potential for property damage, personal injury, or death.

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